

Empowering an HR Team Through a HiBob Implementation



Customer Pocket Story

torq.people

Duration: 04/2024 – 03/2025



“The implementation support from torq.partners has helped us achieve all the goals we wanted to achieve with HiBob. We do now benefit from transparency and structure. It’s a game-changer for how we work.”

Melanie Kruidhof
HR Executive

Project Scope

HiBob Enablement Sessions for CoreHR, Compensation and Talent

Use Cases

Sentillia brought in Bob as their HRIS with the additional modules of Compensation Management and Talent. We’ve been supporting them in the implementation through enablement sessions and best practices sparring.

Industry

Crypto, Software Development



Problem

- The HR team’s capacities could not be used efficiently and effectively due to the many manual processes.
- There were many data errors due to the large number of different data sources.
- A self-service function for employees and managers was missing.



Solution

- We conducted enablement sessions to make the team their own Bob experts for the implementation, but also for future maintenance.
- We provided sparring to guide the team in configuring the system and exploring different ways to use it effectively.
- We shared best practices to help the team maximize the system’s capabilities.
- We demonstrated how the various modules work together, enabling the team to leverage Bob to its full potential.



Impact

- The implementation of Bob established a single source of truth where all data and employee documents can be viewed at a glance and reporting is easily accessible.
- The platform enables automation along the entire employee lifecycle, resulting in efficiency gains and scalable processes.
- With the introduction of Bob, both employees and managers can now self-serve efficiently.
- The transparency within the organization was increased through clear roles, tasks and flows.