

Support in the selection and implementation of an ERP system



Welding equipment
manufacturer

Customer Pocket Story

torq.finance

Duration: since 02/24



„Thanks to torq.partners, we were able to implement an ERP system even under great time pressure. Over a period of nine months, we found a reliable partner at eye level. I look forward to further projects.“

CEO

Project Scope

Support in selecting an ERP system, followed by project management and operational support in financial accounting during implementation.

Use Cases

- Process analysis
- Creation of a specification sheet
- Pre-selection, screening and selection of ERP system
- Renegotiations
- Support with contract signing
- Project support during the implementation period and go-live

Industry

Machinery manufacturing, logistics



Problem

- The go-live of the ERP system was planned for within a few months.
- However, the go-live dates were repeatedly postponed.
- There were changes in the project and key user team due to resignations and excessive demands.
- Day-to-day business was sometimes pushed forward.
- There were no clear to-dos, no homework on the part of the ERP vendor.
- The consultant from the ERP vendor was not well trained.
- The ERP vendor's project management was inadequate.



Solution

- Establishment of clear communication
- Introduction of weekly check-ins
- Operational support with the master data
- Operational support in the operational area for logistics and finance
- Introduction of a project plan including detailed planning and to-dos
- Feedback to the project manager of the ERP vendor
- Establishment of a realistic schedule



Impact

- By successfully overcoming the challenges, the ERP system went live within 9 months.
- Clear communication and the introduction of weekly check-ins helped to keep the project progress transparent and address issues in a timely manner, which ultimately led to a successful go-live.
- The operational support helped to increase the efficiency of the processes and ensure a smooth implementation of the ERP system.
- The implementation of a detailed project plan with detailed planning and clear to-dos enabled the company to keep track of progress and utilize resources effectively.